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*Att Ron C*

July 3, 2008

Dear Neighbor;

We would like to provide you with an update on our efforts to improve the appearance of the Medical Center owned residences on Ballantyne Brae.

At Councilman Giruzzi's May 13th meeting at Lourdes School, there was a comment that the Medical Center could improve the appearance of its properties on Ballantyne Brae. After that meeting, a review of the Ballantyne Brae properties took place and the Medical Center determined that improvements to some of the properties are warranted.

To that end, over the next several months, the Medical Center will be siding the exterior of 18 Ballantyne Brae and cleaning the exterior of 16 Ballantyne Brae. Also, landscaping improvements to the residences between 12 and 18 Ballantyne Brae are being planned. This work is being done in an attempt to respond to the comment that the exterior appearance on some of the Medical Center owned properties could be improved.

Thank you for your open and honest comments.

Sincerely,

*Catherine A. Hanover*

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Vice President

Cc: Councilman Rocco Giruzzi